

Unlocking Precise Same-Day Delivery with Brisqq

“It is clear that Brisqq care about what they do, just like us – so we enjoy working with them.”

One of London’s leading retailers of contemporary furniture, lighting and homeware, haus® offers products from the world’s most renowned designers, alongside outstanding pieces from smaller producers and independents. Based in East London, and with a strong online presence, haus® serves both private and trade customers.

The Problem:

Always on the lookout for new ways to improve the customer experience, haus® set its sights on complementing its existing delivery methods with a local, same-day delivery service for smaller items.

haus® needed a dependable logistics partner that could provide prompt same-day delivery within London – and it found that Brisqq offered the level of precision and care that it was looking for.

The Solution:

Not only does Brisqq provide same-day delivery, it goes one step further with a choice of time-specified delivery slots – all while remaining competitively priced. And when haus® saw that Brisqq’s drivers were considerate with both customers and goods, partnership was an easy decision.

The Result:

With Brisqq supplementing its existing delivery options, haus® can offer precise same-day delivery with the same outstanding service quality that its customers have come to expect – helping the retailer provide an even more bespoke experience to London’s most discerning shoppers.

When a customer falls in love with a smaller product in the haus® portfolio, Brisqq ensures that it can arrive at their home the very same day, at a time of their choosing.

“Local customers are amazed to receive deliveries as soon as the same day as ordering and at the time we agree. Delicate goods are delivered without the usual risks of sending via a mechanised courier system.”

BRISQQ.

haus®